The Center for Early Intervention on Deafness is a unique model and a one-of-a-kind collaboration that understands the unique challenges for learners who are Deaf or Hard of Hearing (D/HH). We unite in service to help our communities navigate support systems, obtain the tools and services they need, and provide access to qualified professionals that meet every challenge.

We work to ensure that learners, families and the community have the information, support and connections they need to succeed. Through communication, planning, collaboration and professional expertise, we remove limitations.

CEID gives everyone the chance to value connection across their lifespan from screening in early life through employment in adulthood. We are able to do this by supporting our community where they are, with what they need, and when they need it—so that they can learn, grow and live to their fullest potential.

*Seed Community. Nurture. Grow.*

**CEID AUDIOLOGY CLINICS**

We believe in giving everyone the chance to value connection. Fortunately, our audiology services support the community at any age. Our clinics offer a full spectrum of audiology services and diagnostic testing available with our doctors of audiology.

- **1,040 audiology patients** (through hearing screenings, diagnostic evaluations and hearing aids)
- Audiologists performed **657 hearing evaluations and dispensed 405 hearing aids**.
- **26%** of our audiology patients are **birth to age 24**, while **42%** are between the ages of **25-64** and **32%** over **65 years old**
- **90%** of our patients are **low income**
- **12 different primary home languages/native languages**

**Impact and Quality**

- **96%** of patients reported that their **quality of life** (access to sound in environments and communication) improved
- **100%** of families reported increased knowledge about auditory development and hearing health following their visit to CEID
- **93%** of patients said their audiologist listened to them
- **93%** of patients said the services were respectful of their personal background (language, ethnicity, culture, gender, religion, etc.)
- **92%** of patients said the Clinic staff were courteous and professional
- **100%** of audiology patients would recommend CEID to others

**PATIENT ETHNICITIES**

![Patient Ethnicities Chart]

*“Obvious deep knowledge of hearing and willingness to share with patients.”*  
– Audiology Patient

*“Good services and technical information. Excellent demonstration on the use of the hearing aid.”*  
– Audiology Patient
We work to meet the unique needs of every family—with the child’s well-being and potential as our top priorities. Specific engagement opportunities include parent and child playgroups, education programs, D/HH classrooms, speech/language and occupational therapies and audiology services.

- **Over 90 children and their families** received intensive, specialized instruction and support through our early education programs
- **63% of our students** who are D/HH have additional special needs (Deaf Plus)

As part of our SPECIALIZED SERVICES, we provided:
- 800 hours of speech and language therapy
- 420 hours of occupational therapy
- 364 home visits to families throughout the Bay Area
- 120 hours of family sign language classes and educational workshops

Impact and Quality
- **100% of parents agree** that the CEID staff, “Demonstrates genuine concern for the well-being of my child while adapting to my child’s individual communication and social needs.”
- **100% of parents and caregivers agree** that because of CEID, “My child gained school-readiness/Kindergarten-readiness skills.”
- **92% of parents agreed** that because of CEID, “I learned how to manage my child’s behavior with positive strategies.”
- **93% of parents and caregivers agreed** that as a result of CEID services, “I am more confident implementing new strategies for communication at home.”
- **100% of parents and caregivers agree** that because of CEID, “My child has increased language use at home and interaction/socialization within the community.”
- **100% of parents and caregivers would recommend CEID** to their family or friends

Volunteers
Over 1,000 volunteer hours contributed to support CEID.

Where Our Students and Patients are From
CEID provided education and audiology services to D/HH individuals in six Northern California counties.

“If CEID was not there, I would not have a full understanding of the importance of the benefits of early language, including sign language...but there is a CEID—and our child’s future is unlimited.”

– Parent of D/HH Toddler

“Being that I was a new mom and my daughter already had a long list of diagnoses, I was overwhelmed. I didn’t know how I would be able to help my daughter. With CEID’s help I was finally able to communicate with my daughter in a way that she can understand. Language is invaluable and I will always thank (CEID) for that.”

– Parent of a child in CEID’s Home Visit Program
CEID’s core strengths of collaboration, compassion, flexibility and creativity were exactly what was needed when faced with a global pandemic. Our long tradition of adapting to meet individual needs served us well when shelter-in-place protocols challenged our staff and families to change the delivery of services and shift to different ways of interacting. Together, we overcame obstacles to stay connected as a community and continue our work in the midst of uncertainty and change.

Our education staff quickly moved into action to provide distance learning, virtual home visits and teletherapies to support students and families without gaps in services. Audiology services were expanded to include video conferencing, curbside hearing aid repairs and remote hearing aid programming. Once able to return to in-person services, new protocols were created, physical spaces were rearranged and programmatic adjustments were made to allow for safe interactions, consistent with strict health and safety guidelines.

“CEID has done an amazing job with distance learning. They’ve provided us with equipment and supplies, tons of content that we can continue utilizing this summer as well. They have truly gone above and beyond. There’s nothing extra that I can think of that hasn’t been implemented already.”

–CEID Preschool Parent

2019–2020 FINANCIAL SUMMARY

We count on community support with 35% coming from individual donors, foundations, corporations and special events.

HOW YOU CAN HELP CEID

We continue the tradition of care established 40 years ago, one that honors and serves our community.

Seed – Plant the seed and spread the word about CEID’s program services and charitable needs.

Nurture – As a 501(C)3 nonprofit organization, we rely on donations from individuals, foundations, businesses, service clubs and others. Help us nurture our community and grow our programs by making a tax-deductible donation today.

Grow – Volunteer with us today, and help grow your community.

Visit www.ceid.org/donate to make a contribution and learn more.