Maximizing communication potential through early education, family support, and community audiology services.

**Audiology Programs**

- **1,036 patients** served through hearing screenings, diagnostic evaluations, and hearing aids.
- **52%** of patients served were over the age of 25, and **48%** of patients were under 25.
- **95%** of patients were low-income. **CEID is one of the few providers who accepts MediCal.**

> “My ear mold fit so well. Also, thank you so much for my Caption Call phone—It really changed my life! I don’t have to depend on other people to make phone calls for me anymore! I feel more independent.” -Adult Audiology Patient

- Audiologists performed **1,019 hearing evaluations** and dispensed **442 hearing aids** (30% increase from last year!).
- **13** different languages are used by patients as their primary home language.

**Education & Support Programs**

- **Over 100 children & their families** received intensive, specialized instruction & support through our 3 early education classrooms.

> “CEID has a welcoming environment that is inclusive of all families.” -CEID Parent

- **340 hours** of Occupational Therapy
- **689 hours** of Speech & Language Therapy
- **591 home visits** all over the Bay Area!

**CEID** provided education & audiology services to over 1,200 individuals who are deaf or hard of hearing and their families from eight Northern California counties.
CEID In The Community

CEID also serves as a resource and collaborative partner in the community.

- **105 Professionals trained** through Pediatric Resident Training and DCF Communications Training.
- **Over 80 hours** of Parent Sign Language Classes provided.
- **Over 1,800 volunteer hours** contributed from the community to support CEID.

“\textit{In countless ways, the Parent Sign Language Class has helped my family to communicate more effectively with our daughter.}” - CEID Parent

Service Impact & Quality

CEID regularly seeks feedback from families and patients. Some of the findings include:

**Strengthened Families & Improved Language**
As a result of CEID’s services:
- 93% of parents & caregivers agree that "\textit{I know how to better communicate with my child."}
- 95% of parents & caregivers agree that "\textit{My child has increased their interaction and socialization within the community.}"

**Supportive Staff**
- 100% of parents reported that staff demonstrated genuine concern for the well-being of their child and focused on child's unique needs.
- 100% of audiology patients reported that staff were knowledgeable, courteous, and professional.

“\textit{Every single person has made my child and family feel extremely supported.}” - CEID Parent

\begin{itemize}
  \item \textbf{Income}\n  \begin{itemize}
    \item 65% - Program Revenue & Fees
    \item 69% - Early Education & Support
    \item 31% - Audiology Services
    \item 35% - Fundraising
    \item 60% - Foundations
    \item 22% - Individual Donors
    \item 18% - Special Events
  \end{itemize}

  \textbf{Expenses}\n  \begin{itemize}
    \item 75% - Salaries & Benefits
    \item 15% - Administrative
    \item 8% - Program Supplies, Materials, Building, and Equipment
    \item 2% - Events
  \end{itemize}
\end{itemize}

\begin{itemize}
  \item **Where Our Clients Live**
  CEID students & patients reside all over the Bay Area representing 8 Northern California counties.

  \begin{itemize}
    \item 105 Professionals trained through Pediatric Resident Training and DCF Communications Training.
    \item Over 80 hours of Parent Sign Language Classes provided.
    \item Over 1,800 volunteer hours contributed from the community to support CEID.
  \end{itemize}

**How You Can Help**

CEID is a 501(c)3 nonprofit organization and relies on community support to fund its programs and services.

- Make a tax-deductible donation online at \url{www.ceid.org}, or mail a check to the address below
- Volunteer your time or expertise
- Attend the annual Golf Tournament or Walk-a-Thon (\url{www.ceid.org/events})
- Spread the word about CEID’s life changing programs, and stay connected on Facebook, Instagram, and Twitter

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Federal Tax ID 94-2914703